

Dear Customer:

Here is your return authorization form. Please print, complete and place this inside the box with the return along with a copy of your receipt. Below is a copy of our return policy. Please make sure your return meets our guidelines.

Stocky's Complete Satisfaction Promise: **You'll be pleased or your money back within 10 days of receipt on unused, unaltered items purchased from in-stock inventory less 10% processing & shipping charges.** Exchanges are cheerfully accepted if you pay the freight. If it is a situation that has a difference in monies our software will automatically calculate it and take the appropriate action. There are no processing charges on exchanges, only shipping charges are applied.

PayPal orders can ONLY be refunded as Paypal does not allow exchanges. (You can re-order once the refund is processed, or order it now and we will refund the original order when the goods are returned safely.)

Defective merchandise is cheerfully replaced or refunded *at our option* and may be subject to manufacturers' inspection process.

Kindly do write your order number and return address clearly on the outside of the box, placing a copy of your paperwork in the box with the item with this form so we know where it came from and what we need to do. Be sure to complete this form entirely to avoid delays in processing.

Please be considerate and pack all returned merchandise well. Do not re-use packaging materials, use new materials and/or a packaging service such as a UPS Store, Staples or Office Depot. Note that you are responsible for getting the return back to us in new, salable condition. If it arrives damaged, mounted or used it will be returned to you and/or we will contact your freight company for a damage merchandise pick up. We strongly suggest insuring the shipment to avoid loss in the event of damage.

We do our absolute best to get custom orders here quickly however they cannot be cancelled because, once the order has been placed with the manufacturer they do not allow us to cancel it even if it is going to be delayed. Please bear this in mind when you order it, all we can do is our best to get the finest here the fastest (and we are really good at it) however life does happen. We have 1000's of stocks on hand but if you are willing to wait for a special color or hard to get model we'll get it as fast as we can.

Due to the nature of our pastime many of the items we sell are designed to be altered, modified or otherwise customized. We are even happy to work with you and suggest such modifications. However, once you begin to make them be aware your stock is now yours. Unauthorized returns, damaged items, or items that have been altered from their original state are not eligible for refunds or exchanges for obvious reasons and will be returned.

TODAYS DATE:

Item:

Order#:

Please ship the item to:

RE: StockysStocks.com
ATT: Returns
1110A North G St
Lake Worth FL 33460
(561) 586-6663

Your return address is:

Your Phone Number is:

DO NOT SEND IT REGISTERED - CERTIFIED OR SIGNATURE REQUIRED. Doing so will only delay our service and if we are not here to sign for it, it may be returned!

Thank you for your consideration,
Stocky

REASON FOR RETURN AND DESIRED ACTION:
